








Safeguarding Your Private Information



At First Security Bank, the security of customer information is a priority. We are strongly committed to the safety and confidentiality of your records. Every day, unscrupulous individuals are busy developing new scams targeting the unsuspecting public. One of the best ways to avoid fraud is to become an educated consumer.

-  Watch out for copycat websites that deliberately use a name or web address very similar to, but not the same as, the real one. The intent is to lure you into clicking through to their website and giving out your personal information such as a bank account number, credit card number or Online Banking login information.
-  Always use your pre-established links to access websites and avoid clicking on links in unsolicited e-mails. If you ever receive a suspicious e-mail representing itself as First Security Bank, please forward the message in its entirety to **onlinebanking@fsbank.com**.
-  Ensure that your own personal computer has updated anti-virus and firewall protections. Apply security patches for all of your programs and operating systems regularly.
-  Passwords should be unique to you and changed regularly. Do not use birthdays or other numbers or words that may be easy for others to guess. Never write down your password or give it to another person.
-  Monitor your account activity frequently using our free Online and Mobile Banking services.
-  Sign up for free Online Banking eStatements to avoid having your paper statement sitting in an unsecure mailbox where it could be compromised.
-  Set up free Security and Balance Alerts through Online Banking to be notified via phone, e-mail and/or SMS text message when there is login activity or changes in your expected balance.

Please keep in mind that we will never ask for or email you requesting your Online Banking password. We may on occasion call to verify other information regarding your online activity should we see something of concern in your login patterns. If you plan to travel and use your Online Banking or debit card, it is very helpful to call us in advance to avoid your account being temporarily disabled for security purposes.

We encourage you to review our Privacy & Security link which can be found at the bottom of any page of our **fsbank.com** website. If at any time you have questions regarding security or possible fraud, please contact your customer service representatives at 1-877-611-3118.